



KEY FACT DOCUMENT – FOREX

This Document and the other relevant documents to the Forex are available in Sinhala/English/Tamil in your preferred Language

Product Type	Target Market	Purpose	Currency Coverage	Purchase Limit	Selling Limit	Service Channels	Exchange Rates	Remittance Services	Risk Management	Regulatory Compliance
- Foreign Currency Exchange (Spot Transactions) - Money Transfers via Western Union and Ria	Individuals, tourists, migrant workers, SMEs, and corporate clients	- International travel - Overseas education - Medical expenses - Inward remittances Family Maintenance Travelling	USD EUR GBP AUD CAD INR	- Up to USD 1000.00 (approx. LKR 150,000) or equivalent - Maximum INR 10,000 per person (Lankan or foreign national)	Up to USD 5,000 or equivalent in other convertible currencies, subject to CBSL regulations and currency availability	Available through the full Asia Asset Finance branch network	Competitive, market-based rates, with preferential pricing for high-volume transactions	Secure inward money transfers via Western Union and Ria	- Adheres to robust KYC, AML, and CTF protocols - Compliant with local and international standards	- Authorized dealer regulated by the Central Bank of Sri Lanka (CBSL) - Fully aligned with KYC, AML, and FATCA regulations

Important Notes:

All transactions are subject to verification of valid identification and supporting documents (e.g., passport, visa, air ticket, National ID).

Foreign exchange services are provided only for legitimate and declared purposes, as defined by regulatory guidelines.

Exchange rates are subject to fluctuation and may vary throughout the day.

Asia Asset Finance PLC reserves the right to refuse transactions that do not meet compliance standards. Asia Asset Finance PLC is a finance company regulated by the Financial Intelligence Unit (FIU) of Sri Lanka and we are obliged to report any suspicious

transaction and/or attempt to suspicious transaction to the FIU according to the provisions of Financial Institutions (Customer Due Diligence) Rules No.01 of 2016. Further, we submit all the cash and electronic transactions over one million to FIU according to section 6 of Financial Transaction Reporting Act No.06 of 2006.

Following platforms can be utilized to inquire on our fixed deposit product and services we offer at Asia asset finance PLC.

Call us on: 1369

Email us on: info@asiaassetfinance.lk

Website: <http://www.asiaassetfinance.lk/>

Visit us: Head Office, No. 76, Park street, Colombo 02

You can visit any Asia Asset Finance PLC branch on weekdays from 8.30 a.m. to 5.00 p.m.

Our Social Media channels are readily available for further information and inquiry.

Facebook / linkedin

Customer Complaint Handling Procedure

1. The following methods are available to customers to lodge complaints
 - a) Complaint box – put the complaint in to the customer complaint box placed in the branch
 - b) Directly raised the complaint to the customer complaint handling officer in the branch
 - c) Call Centre : 1369
 - d) Contact the customer complaint handling officer in the head office – 0777999922
 - e) Sent an email to info@asiaassetfinance.lk
 - f) Through website - <https://www.asiaassetfinance.com/customer-complaints/>

- g) Write to customer complaint handling officer – Mr.Sanjeev Balan,Senior Manager Communications & Customer Complaint Handling Officer, No.76,Park Street, Colombo 02.
2. In the event a satisfactory solution is not provided by the finance company, customer can escalate his/her complain to the office of the Financial Ombudsman of Sri Lanka.

Write: -
Financial Ombudsman,
No.143A, Vajira Road,
Colombo 05.

Email:-
fosril@sltnet.lk

Call: -
0112595624

Website:-
www.financialombudsman.lk