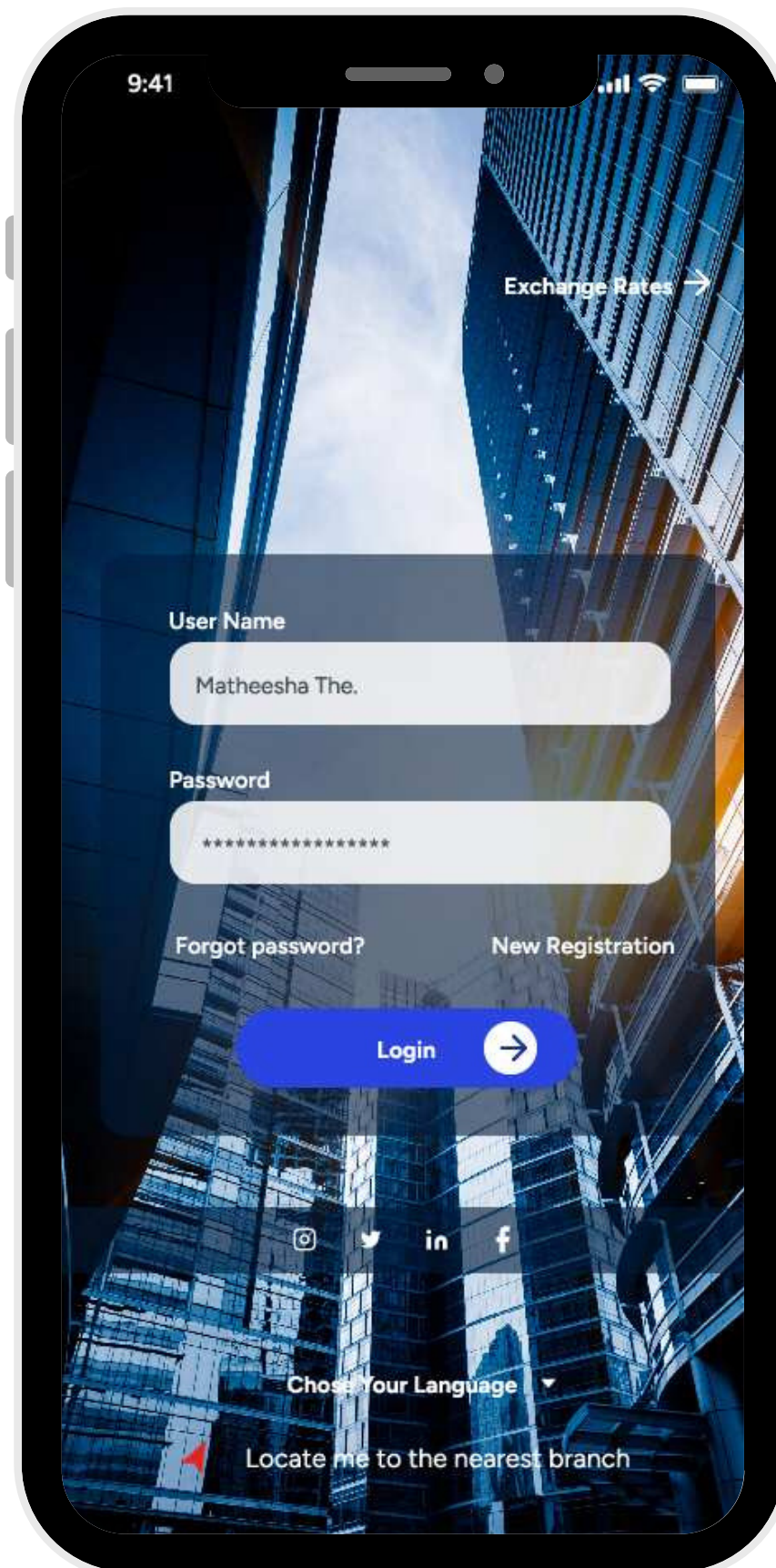


Password Reset



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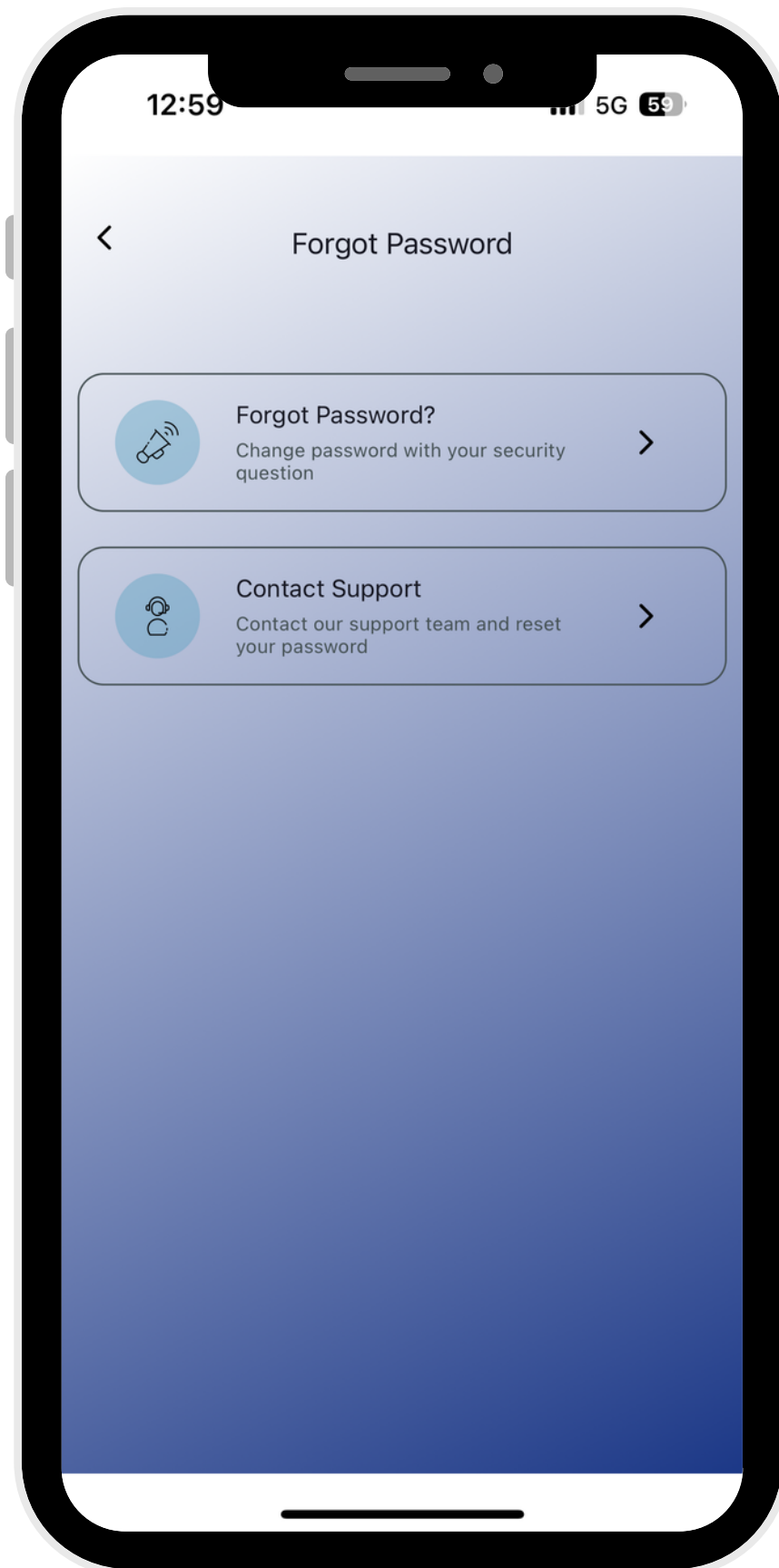
Select Forgot Password option:
Click on “Forgot Password” option to proceed.



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Select Forgot Password:
Click on “Forgot Password” with Security Question to proceed.



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13:01 5G 58

< Forgot Password

Username

Security Question

Select Question

Security Answer

NEXT >

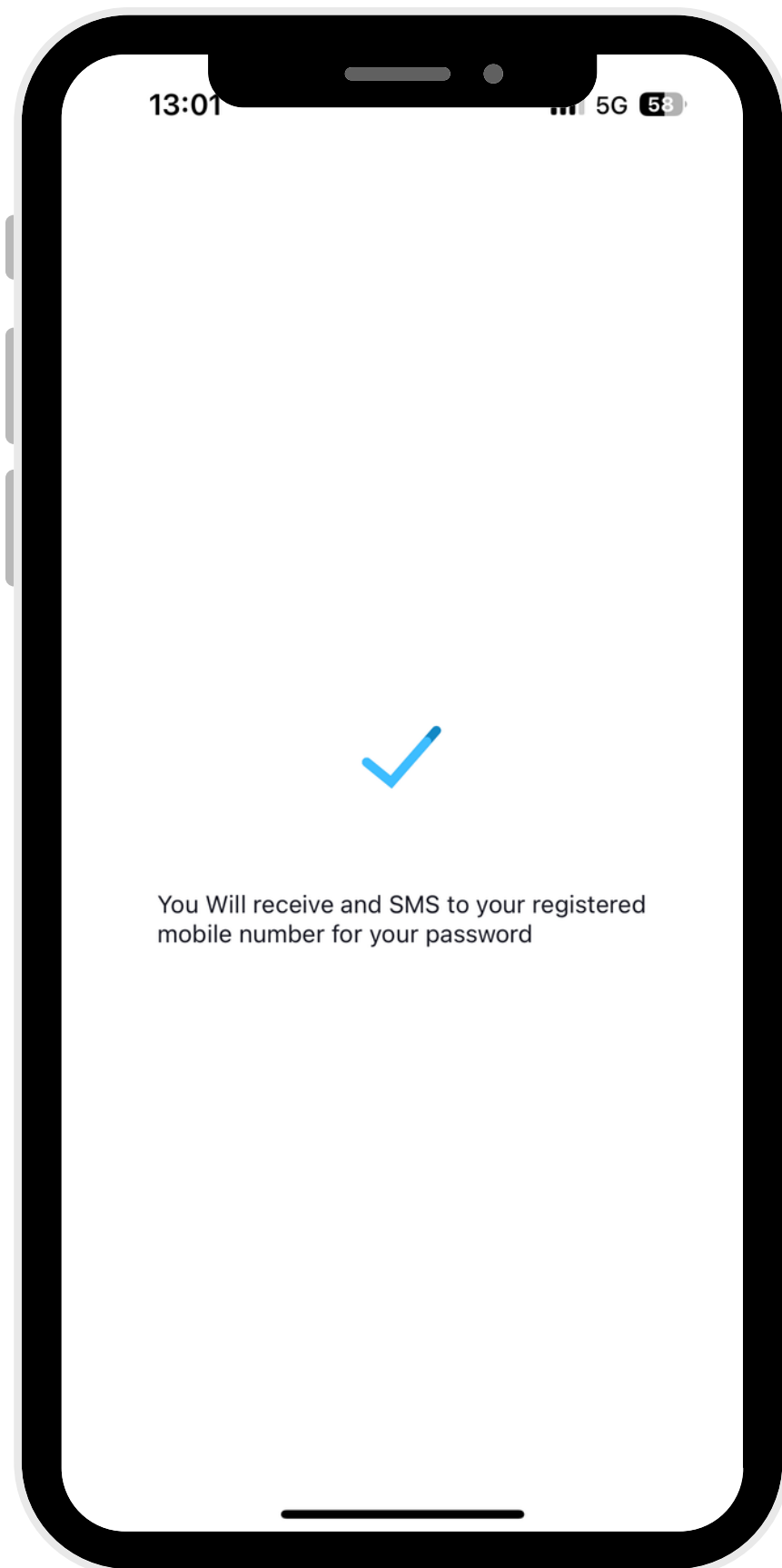
Enter Details:
Enter username, security question and the answer. Then click “NEXT” button.



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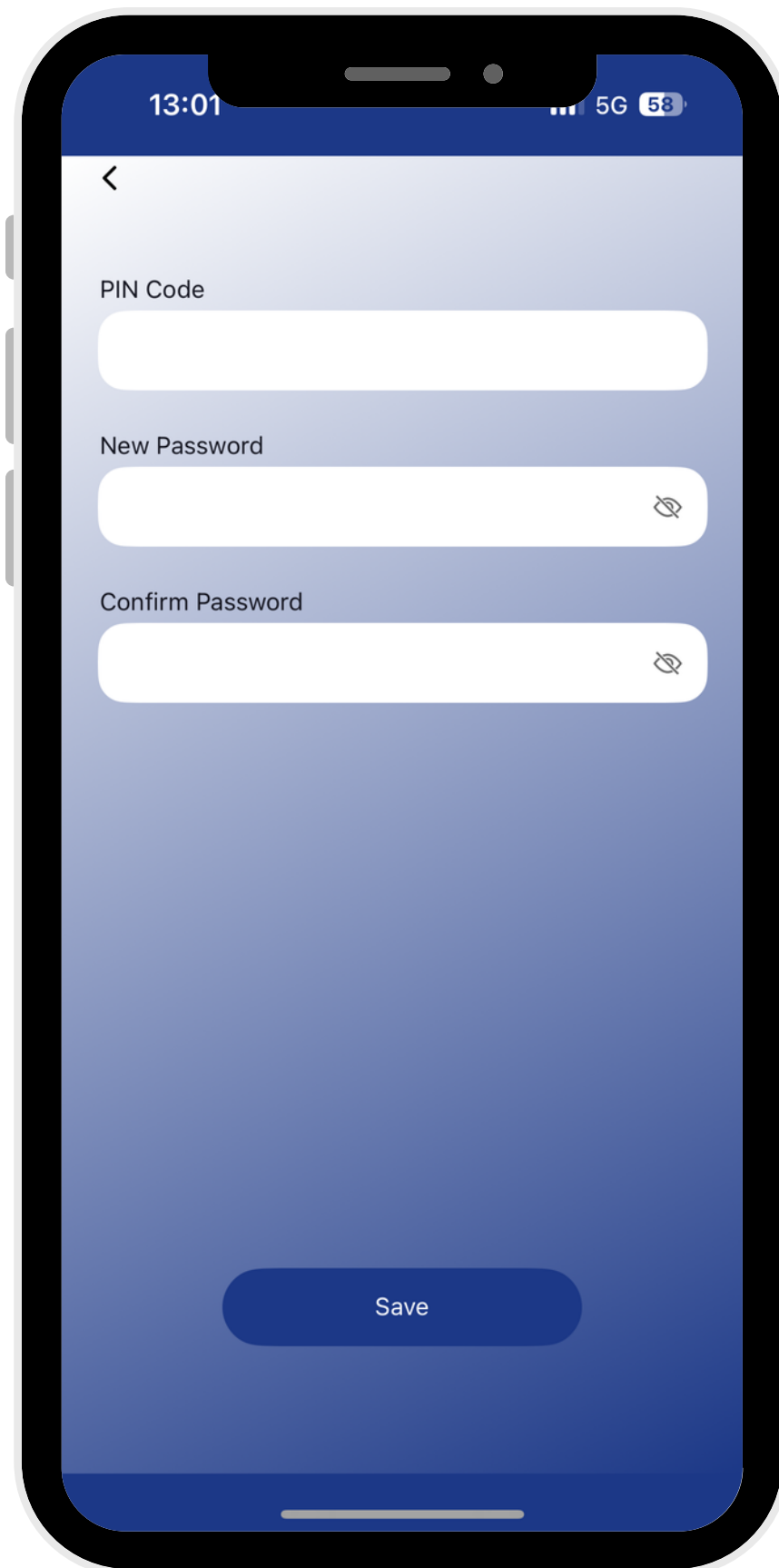
Receive a Pin Code:
You will receive a OTP for the password reset process.



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Set New Password:
Enter the received pin code and set the new password and confirm it.

OR

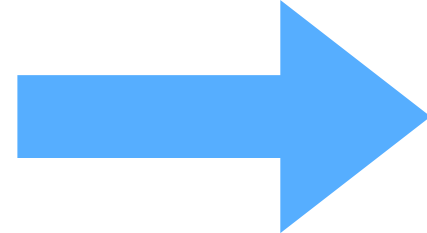


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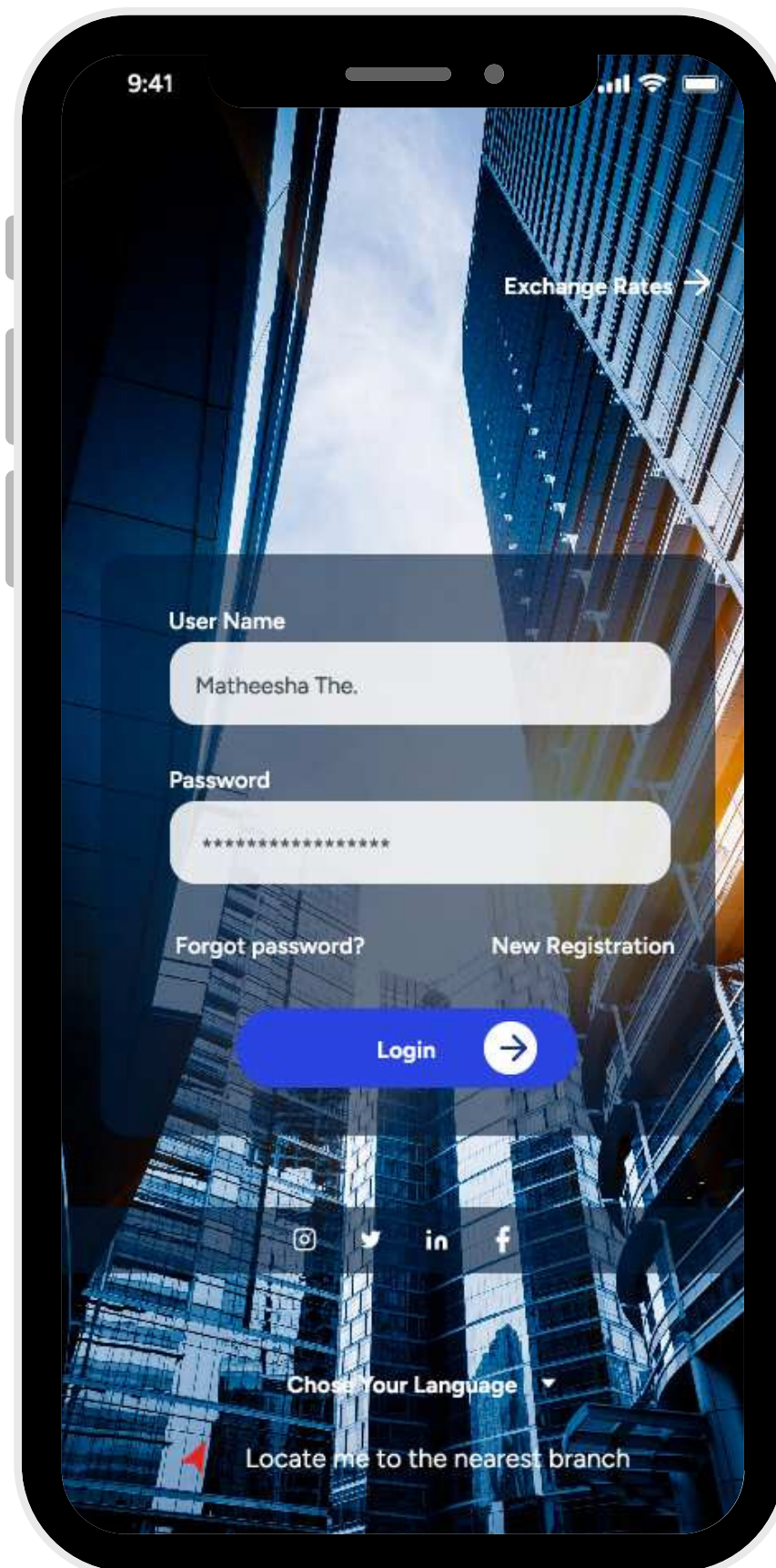
In case if you forgot provided security question and the answer, Please Call the Customer Support Center and follow this method.



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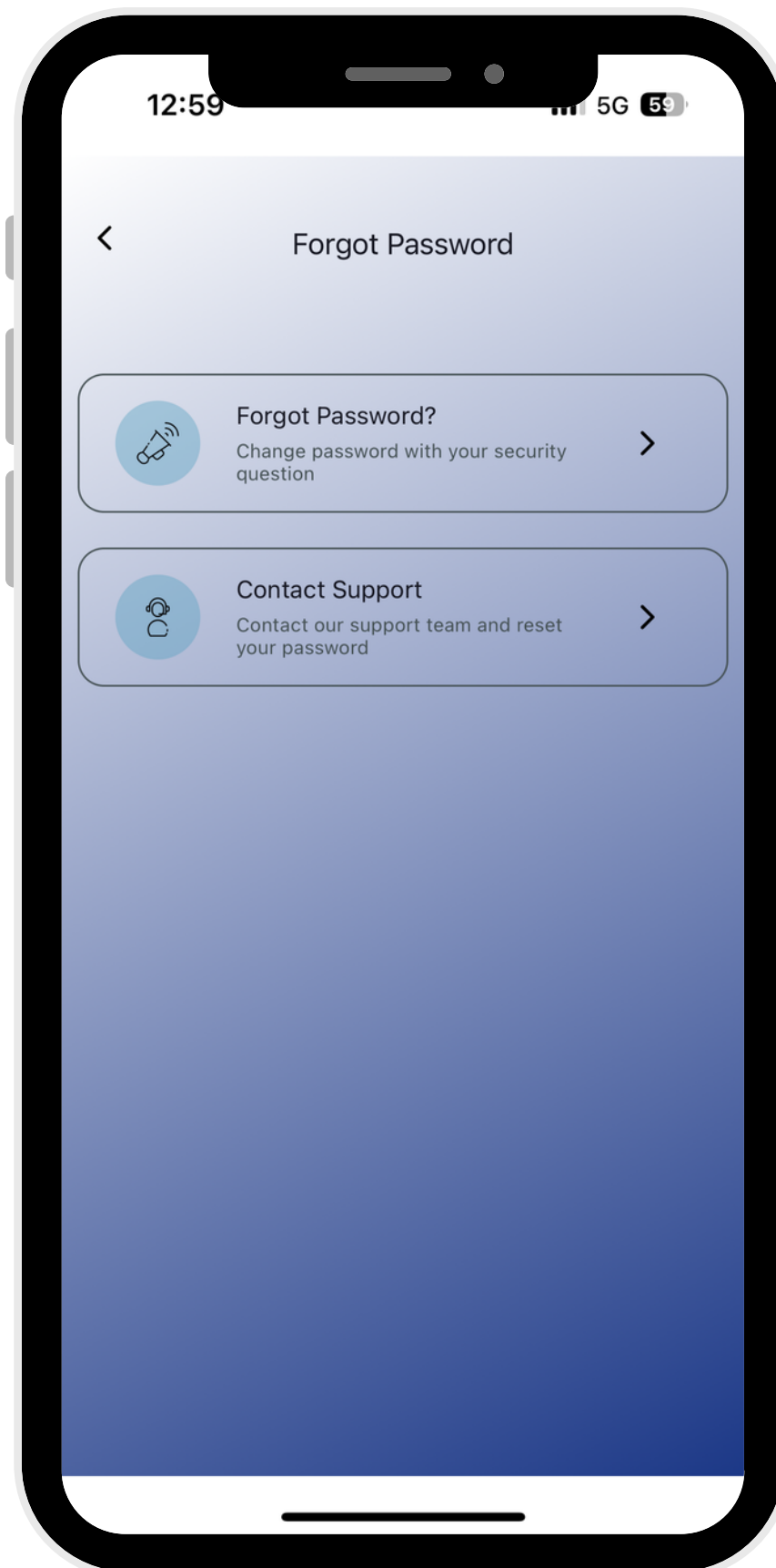
Select Forgot Password option:
Click on “Forgot Password” option to proceed.



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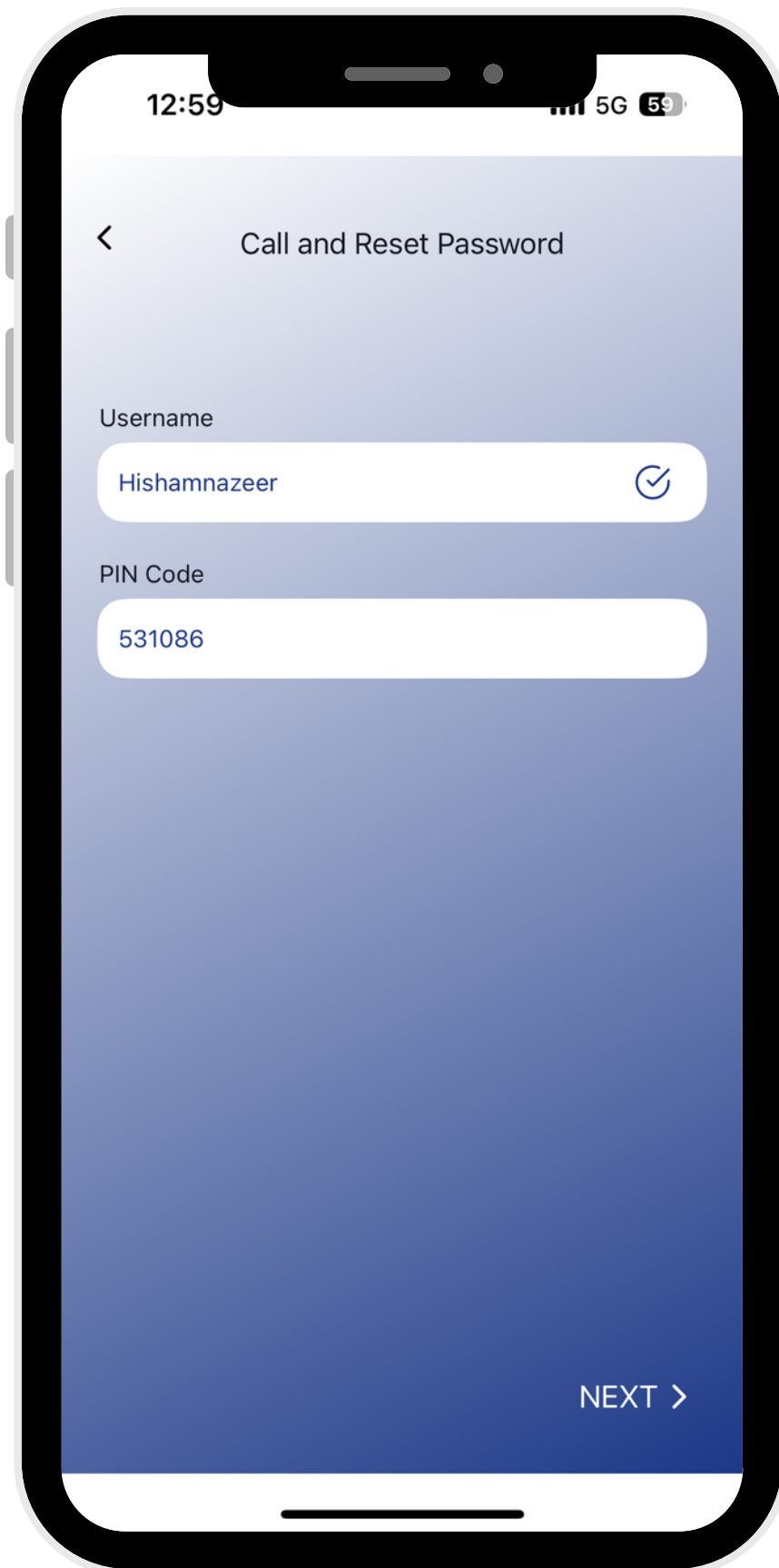
Select Contact Support:
Click on “Contact Support” option. Then wait few minutes to get the OTP. (This OTP will be expired after 15m)



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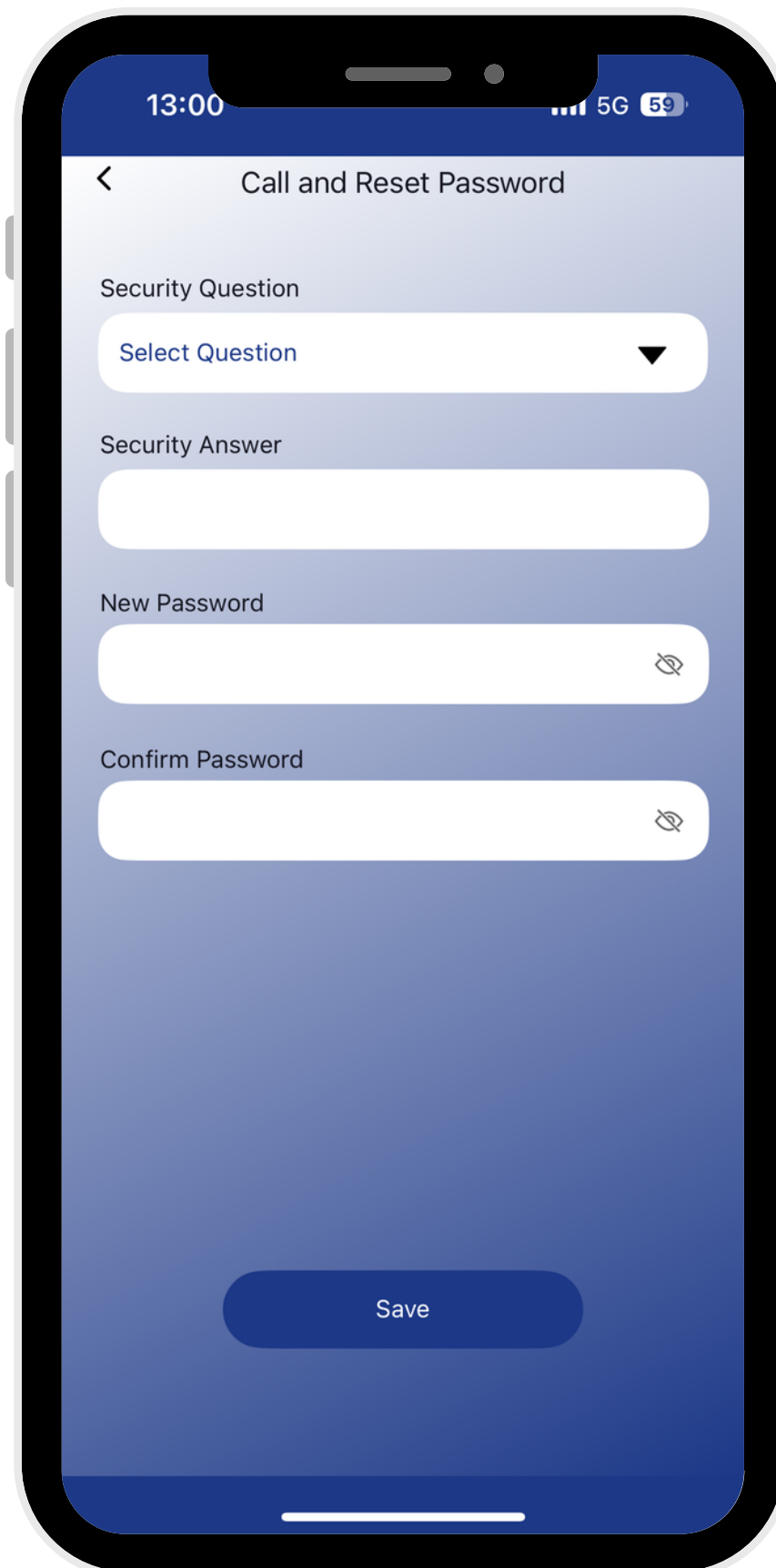
Enter Details:
Enter your username and the pin code received to the registered mobile number to proceed.



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The image shows a smartphone screen with a blue background. At the top, the status bar displays '13:00', '5G', and '59%'. Below the status bar is a navigation bar with a back arrow and the text 'Call and Reset Password'. The form contains the following fields:

- Security Question:** A dropdown menu with the text 'Select Question' and a downward arrow.
- Security Answer:** A white text input field.
- New Password:** A white text input field with an eye icon on the right.
- Confirm Password:** A white text input field with an eye icon on the right.

At the bottom of the form is a blue button with the text 'Save'.

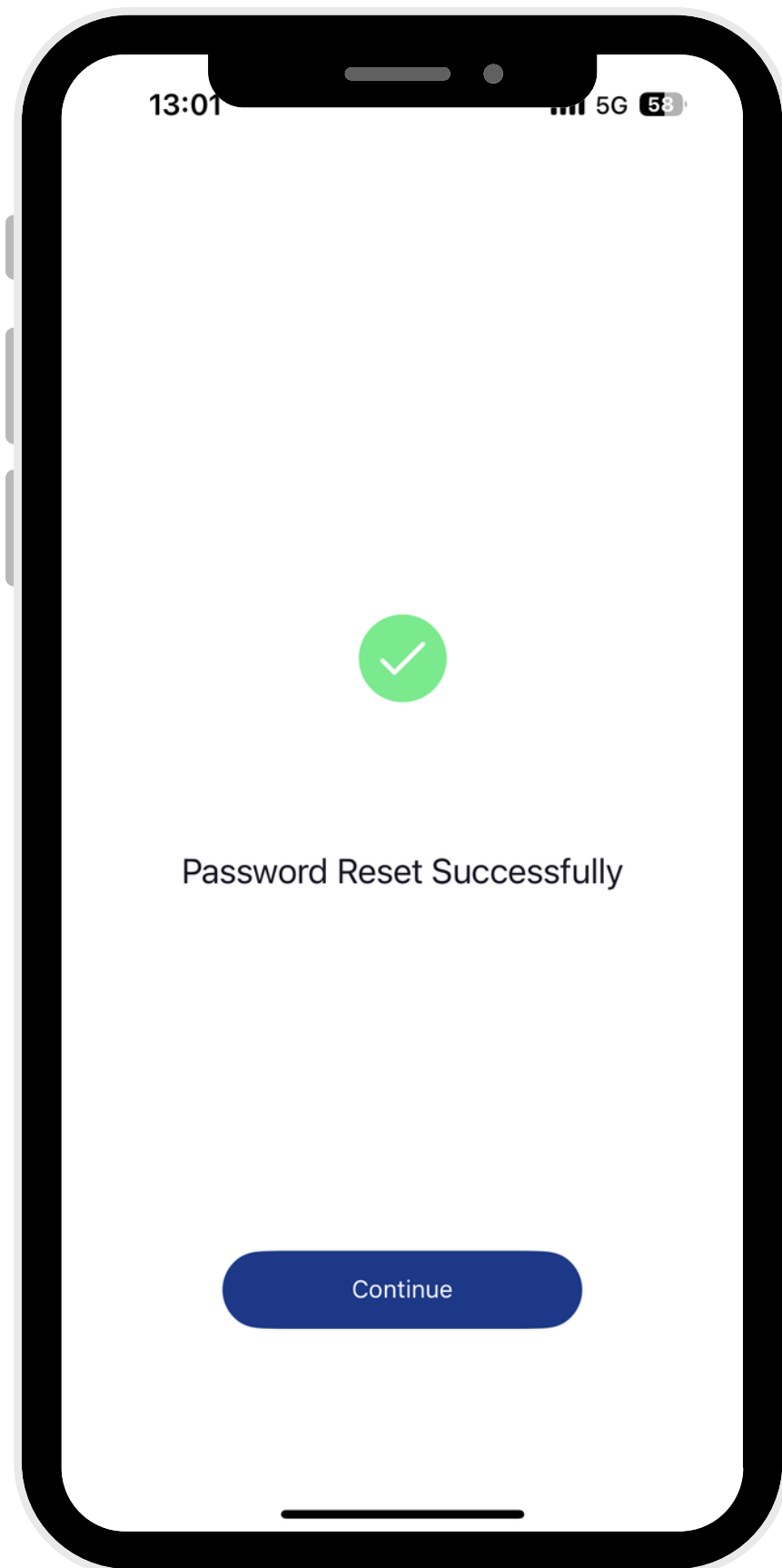
Set New Password:
Set a new security question, a new password and confirm to complete the process.



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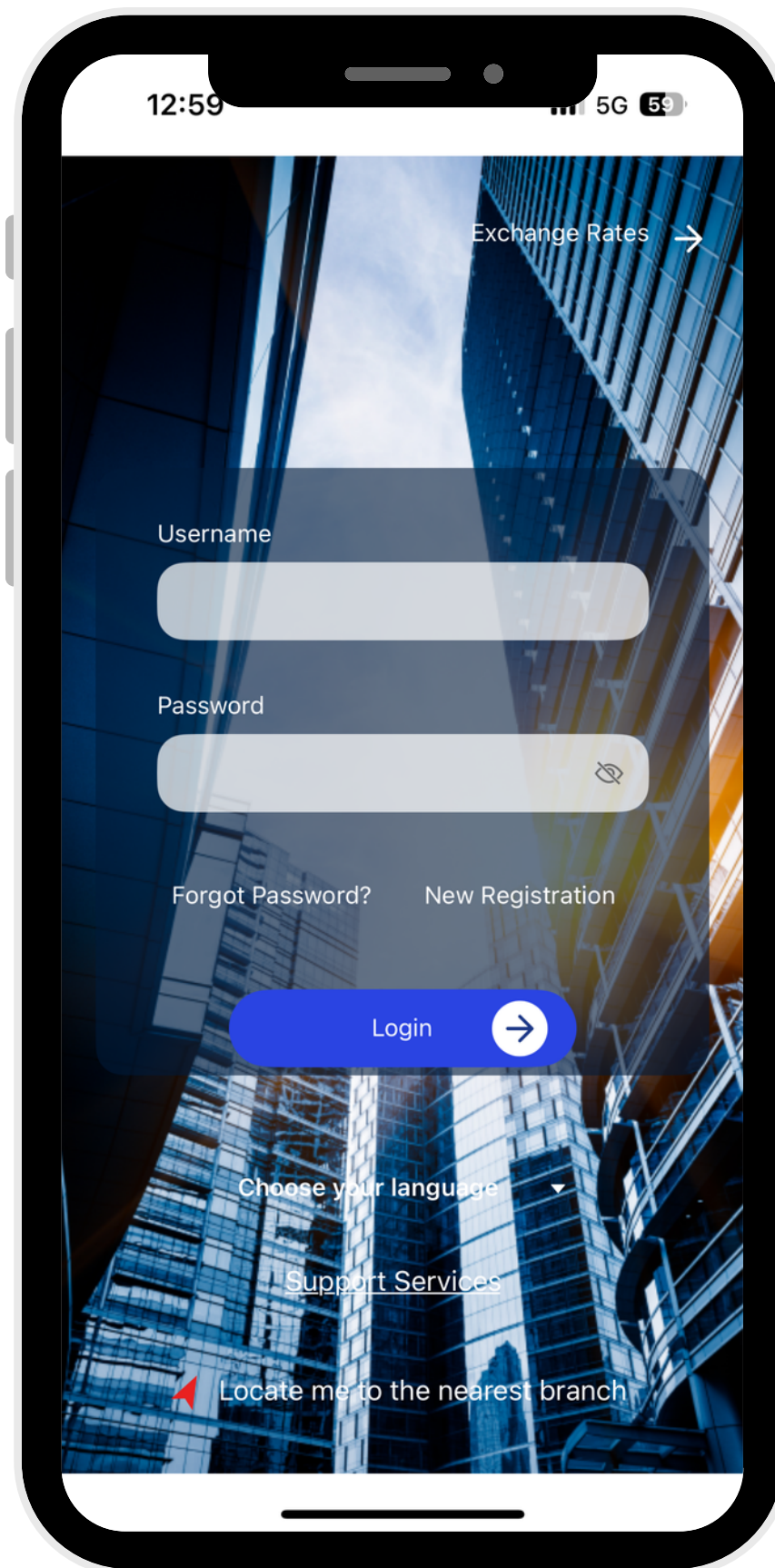
Password Reset Completed:
Congratulations! You have successfully
reset your password.



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Log In:
Now, Enter your username and the new password to log in.



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Thank You!



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